

August 17, 2026

Subject: GM Collision Repair Network EV Front Frame Rail Service Section Parts Ordering

Description:

General Motors is reinforcing its commitment to safe and proper collision repairs on battery electric vehicles (BEVs). Effective **August 7, 2026**, the front frame rail service section part numbers attached **will only** be available to Collision Repair Network (CRN) facilities that are GM CRN BEV compliant. As with GM dealerships, this helps GM track and ensure that the repairing facilities have all of the proper training, tools, equipment, and processes unique to BEVs so that the repairs can be performed in a safe and proper manner. Any repair facility is eligible to enroll in the CRN network; further information for enrolling is provided below.

Key Information:

- This applies to 12 front frame rail service section part numbers used on select GM EV models, including:
 - Cadillac LYRIQ, Cadillac VISTIQ, & Cadillac OPTIQ.
 - Chevrolet Blazer EV, Chevrolet Equinox EV, Chevrolet Silverado EV & Chevrolet BrightDrop EV.
- Beginning **August 7, 2026**, orders for these specific front frame rail service section part numbers must be made by GM CRN facilities that are GM CRN BEV compliant.
- Non-CRN or non-CRN BEV compliant facilities **will not be able to order** these restricted part numbers until they meet the CRN requirements.

These part numbers are primary structural components that:

- Manage crash energy, protect occupants, support vehicle alignment and advanced drive assistance system (ADAS) performance.
- Are closely integrated with high-voltage systems, sensors, and other EV unique components.

Improper structural repairs in these areas can:

- Compromise crash performance and structural integrity.
- Create high-voltage safety risks for technicians, customers and first responders.
- Increase corrosion and durability concerns and introduce additional liability.

In many instances, repairing BEVs is not the same as repairing internal combustion engine (ICE) vehicles. Safe EV collision repairs require supplemental training, equipment, and procedures. The GM CRN is structured to verify that participating facilities meet the same standards as GM dealerships by:

- Completing GM CRN required BEV Specialty training through I-CAR
- Maintaining the BEV required tools, equipment, and safety infrastructure outlined in the GM CRN Tools and Equipment Guide
- Strict adherence to GM repair procedures

Please visit the GM Collision Repair Network website for additional details.

What Shops & Insurers Should Do:

Collision Repair Facilities:

- If you are already an active **GM CRN BEV-compliant** facility, no action is required. You can continue to order the front frame rail service section part numbers.
 - Please ensure the dealership ordering restricted parts on your behalf follows the Restricted Parts Ordering Bulletin (Reference Number #10224) on Global Connect.
- If you are not yet **CRN BEV compliant** and would like to begin enrollment, contact the GM CRN team at 949-272-3830 or via email at gm-crn@oeconnection.com.

Insurers & Industry Partners:

- Direct structural BEV repairs involving front frame rail service sections and other critical structural safety components to GM CRN compliant facilities.

GM will continue to evaluate repair data, training requirements, and vehicle technology to refine parts ordering procedures and network requirements in support of safe and proper repairs across the collision repair ecosystem.