



Collision Position Statement

October 1, 2025

STRUCTURAL REPAIRS

Lincoln has developed its structural repair procedures with the expectation that every repair is carried out with Lincoln original equipment parts and in full alignment with Lincoln-published guidelines and specifications to restore the vehicles as closely as possible to their original integrity and design. This approach applies to any component that contributes to the vehicle's structural integrity, crash energy management or occupant safety cell, including (but not limited to): frames, rails and crush cans, shock towers and body-in-white panels (welded, bonded or riveted), rocker and floor pans, reinforcement panels, seat-belt and Supplementary Restraint System (SRS) anchor points, doors, fenders, hoods and decklids when their repair or replacement affects structural performance. Adhering to these Lincoln original equipment parts and procedures help preserve the vehicle's original fit, form, performance and safety characteristics. Use of non-Lincoln-approved parts or repair procedures may lead to unintended performance variations and could result in Lincoln's warranty or extended service plan not covering or warranting the affected repair or subsequent damage that is directly caused by the non-Lincoln approved part or procedure.

Lincoln's Definition of Structural Repairs

Any repair or replacement of parts that:

- Carry crash energy or vehicle loads (frame rails, reinforcements).
- Form part of the occupant safety cell (pillars, roof rails, rockers).
- Provide attachment for safety systems (seat belt/SRS mounts).
- Are factory-welded, -bonded, or -riveted to other structural components.

Lincoln original equipment parts are designed, engineered, and rigorously tested by Lincoln as integral components of the vehicle's overall safety and performance systems. This includes crashworthiness, advanced driver assistance system (ADAS) functionality, and structural integrity. Lincoln original equipment parts are developed alongside the vehicle itself, ensuring optimal fit, form, function and safety.

Lincoln's Position on Structural Repairs

For optimal structural integrity and safety, Lincoln-approved original equipment replacement parts should be used for structural repairs.



- Recycled, salvaged, aftermarket or reconditioned parts—including body panels, unibody/structural components, bumper reinforcements, wheels, and any safety restraint parts— have not been validated by Lincoln for use in structural repairs and may compromise the vehicle’s designed safety and performance.
- Non-Lincoln original equipment, recycled/ salvage and reconditioned parts carry unknown crash histories, material inconsistencies, dimensional variances and coating differences that can degrade weld quality, adhesion, corrosion protection and overall crash performance.

Adherence to Lincoln-Published Procedures

- All vehicle collision and mechanical repair operations should adhere to procedures and guidelines as specified in Lincoln’s Workshop Manuals, Body Repair Manuals, Technical Service Bulletins, Job Aids and Lincoln’s Original Equipment Part Instruction Sheets.
- Where no specific Lincoln procedure exists, structural repairs should be made at original factory joints or seams.
- Following Lincoln repair procedures, exterior skin may be sectioned according to the repair needs of the vehicle. Industry standards apply to hinge location and striker location.

Lincoln Validation and Liability

- Lincoln-approved structural repair procedures and original equipment parts have been rigorously tested by Lincoln engineers to ensure restored form, fit, function, performance, structural integrity and occupant safety.
- Use of any alternative procedures or recycled, salvaged, aftermarket and reconditioned parts are not approved by Lincoln and may lead to increased risk of performance or safety deficiencies.
- Any specific repair performed with unapproved parts or procedures will not be covered or warranted by Lincoln’s warranty or extended service plan if the unapproved part or procedure directly causes a subsequent failure resulting in damage. In addition, the resulting damage or repair may not be covered under Lincoln’s warranty or extended service plan.

Support

- Lincoln Dealers: <http://www.fordtechservice.dealerconnection.com>
- Independent Collision Repairers: www.fordserviceinfo.com