



NISSAN
Collision Position Statement
New Part Seam Sealing Procedures
Reference: NPSB/18-419
Date: December 12, 2018

TO: COLLISION REPAIR INDUSTRY

POSITION STATEMENT: New Part Seam Sealing Procedures

FRANKLIN, TN—Nissan North America may ship a variety of new Genuine Nissan Original Equipment Parts with or without seam sealer applied during the production process. These parts may include hoods, deck lids, or doors and can vary by model or model year. In order to return the vehicle to a pre-loss condition and promote corrosion protection, it may be necessary for the repair facility to apply seam sealer in the specified locations on the new replacement part.

While the seam sealer location serves as a protective barrier, it is also indicative that a part may have been replaced when subjected to a post-repair inspection. The absence of seam sealer can contribute to premature part failure due to moisture or corrosion. Applying the seam sealer should match the factory materials and application closely to meet customer expectations. This process is an additional step of necessary parts replacement and should be completed during the repair process.

For seam sealer applications and specifications, consult the Electronic Service Manual (ESM) under the "Body Sealing" section. Please follow the seam sealer manufacturer's directions for specific preparation and application processes.

Parts Warranty

Please see your Nissan dealer and read the Nissan warranty booklet for complete information concerning limited coverages, conditions, and exclusions regarding the Nissan Vehicle Warranty. New Genuine Nissan Original Equipment Parts warranties can also be found in the Nissan warranty booklet. Nissan North America will not be responsible for any subsequent repair costs associated with a vehicle and/or part failure caused by the use of parts other than new Genuine Nissan Original Equipment Parts.

For additional collision information: Collision.NissanUSA.com

Refer to the Electronic Service Manual (ESM) prior to any repair or replacement being performed. Information specific to each model may be found at <https://www.nissan-techinfo.com>.