

Volkswagen Collision Repair Standards Position Statement

Unibody Alignment and Repair Applicable to All Volkswagen Models

To promote and maintain its rigorous standards of quality and safety, Volkswagen of America, Inc. (VWoA), an operating unit of Volkswagen Group of America, Inc., provides collision repair centers with critical information pertaining to collision repair and parts replacement on Volkswagen vehicles.

All Volkswagen vehicles are manufactured using precision body jigs in the production process to help ensure structural body alignment and correct body panel fit.

Collision repairs to correct structural damage and body panel replacement should only be conducted on straightening and measuring equipment approved by VWoA.

Any and all welded structural panels, parts, pieces, and components must only be replaced while properly mounted to VWoA approved straightening and measuring equipment.

VWoA works with approved equipment manufacturers to help ensure that this equipment meets VWoA collision repair requirements.

NOTE: Volkswagen vehicles should never be affixed/ mounted to body alignment equipment for structural repairs by "Rocker Panel Pinch Weld Areas," "Pinch Weld Clamps," or chains, and must not be used as a primary means of mounting/holding any Volkswagen vehicles to body alignment equipment.

VWoA has approved two Unibody/Frame Straightening Benches for vehicle repair. Please refer to the VWoA Tools and Equipment Catalog for a list of approved Body Straightening Benches and Measuring Systems.

Official VW Repair Procedures

All vehicle repairs should be made following VW repair procedures obtained directly from erWin (erwin.vw.com) or ElsaPro (for VW dealers).

erWin and ElsaPro are online applications that contain the most up-to-date VW repair and service information developed and provided by Volkswagen Group of America.

Using VW Repair Procedures

Departure from VW instructions provided in erWin or ElsaPro, including alternate repair methods or the use of substitute components, risks compromising crash safety.

Failure to follow these instructions may adversely affect structural integrity and crash safety performance, which could result in serious personal injury to vehicle occupants in a crash.

Parts

Recycled, salvaged, aftermarket, and reconditioned parts (including body parts, wheels, and safety restraint components) are not authorized by VWoA.

Contact

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