

VOLVO				TITLE:			GROUP: 00		NO: 310	
				Replacement of Structural Parts on Volvo Vehicles			ISSUING DEPARTMENT:			
Service Manager Bulletin			CARMARKET: United States and Canada							
			REFERENCE BULLETINS:			DATE:				
Service Personnel: read and initial.						SERVICE MANAGER		SERVICE WRITER		WARRANTY ADMINISTRATOR
									2011 07 18	

You may find the following information useful in communicating to collision repair shops, insurance adjusters, and Volvo owners.

Volvo has always been and continues to be a leader in automotive safety. Volvo engineers and manufactures vehicles designed to help protect vehicle occupants in the event of a collision.

Volvos are designed to absorb the impact of a collision. This energy absorption system including, but not limited to, structural components such as bumper reinforcement bars, bumper energy absorbers, frames, rails, fender aprons, A-Pillars, B Pillars and body panels must work together to maintain cabin integrity and protect the vehicle occupants.

The supplemental restraint system including but not limited to air bags, side curtain air bags, and deployment sensors work together with the above components to provide proper timing for air bag deployment.

Due to the above, Volvo Cars of North America does not support the use of aftermarket, alternative or anything other than original Volvo parts for collision repair.

In addition Volvo does not support the use or re-use of structural components from an existing vehicle that has been previously damaged. Although these parts may appear equivalent, it is difficult to tell if the parts have been previously replaced with non-OE parts or if the part has been damaged as a result of a prior collision. The quality of these used parts may also have been affected due to environmental exposure.

"Fixed Right — First Time"

